

MEMORANDUM

TO: City Council

FROM: Alfred D. Lott, ICMA-CM, CPM
City Manager

DATE: September 17, 2020

SUBJECT: *Status Report*

Status Report

1. Information Technology – Network Managed Services

The City's network and server infrastructures are critical services of the Information Technology Department. With the Police Department, call center and dispatch, these systems must be maintained at the highest level possible with minimal outages. The Information Technology Department reached out to Clearpath Solutions Group for a network health monitoring and alerting proposal. This proposal provides twenty-four-hour monitoring, alerting, troubleshooting, and firmware upgrades of the network infrastructure. These managed services will provide timely alerting to issues and assistance for quick resolution. The City can utilize GSA contract GS-35F-0119Y for an annual cost of \$59,400.00. There is funding in the FY21 budget for this project.

As provided by Section 62 of the City Charter, this will serve as the required seven-day notice of intent to issue a purchase order to Clearpath Solutions Group for \$59,400.00.

2. Bowie Advisory Planning Board Hearing Postponed

The September 22nd BAPB hearing regarding the Ray's Towing Service application for the certification of a nonconforming use has been postponed to a future date to be determined. In preparing the staff report, City staff determined that more historical background is needed regarding the timing and evolution of the use, in addition to further research with the M-NCPPC staff/records to determine when/what triggered the existing towing service use to become nonconforming. A new hearing will be scheduled and advertised following the City's standard notification procedures.

ADL: lfr