

RETURN TO SKATE at BOWIE ICE ARENA – November 2020 (revised)

We are excited to welcome our skating family back to the ice arena. The facility re-opened July 27 and has been operating with limited capacity, modified schedules and revised policies following the CDC, State of Maryland, Prince George's County and USA Hockey and ISI guidelines.

All staff has been trained on approved cleaning methods, the use of PPE, social distancing guidelines and how best to communicate effectively and consistently with users should issues arise.

All transactions will be via credit or debit card over the phone or from behind the protected glass cashier booths. Pre-registration with payment is highly recommended for sessions due to capacity limits and will be accepted over the phone the day before the scheduled activity. NO REFUNDS for pre-registrations.

Rental skates will be available beginning October 19. Shoes and bags will not be stored behind the rental skate counter. Plexi-glass is installed to protect patrons and staff. Rental skates should be left under arena benches at the end of the sessions. Staff will collect rental skates from the rink area and disinfect them before storing them. This procedure will limit patrons from re-entering the lobby area after the sessions.

Skating aides/walkers will be available upon request beginning October 19. Please request a walker in the office. Walkers must be returned to the designated area after use to allow for staff to disinfect them before the next use. Please do not leave walkers unattended or share walkers with others. Walkers are available first-come-first-served.

Hand sanitizing stations are located throughout the facility in the lobby, office area, rink area and meeting rooms.

Cleaning/disinfecting all frequently touched surfaces after each scheduled program or at least once every two hours. All CDC guidelines will be followed, and employees will wear appropriate PPE.

Sneeze guards are installed at front office to protect staff and patrons.

Face coverings worn by staff and patrons.

As of November 3, masks are not required to be worn on the ice during approved "modified hockey" game play.

Parents are expected to supervise children at all times to help ensure guidelines are being met. Non-skating siblings may enter with a parent but must remain with the parent at all times. No horseplay allowed.

Signage is posted throughout the facility including signage on benches, signage identifying hand sanitizing stations and reminders for patrons to maintain 6-foot social distancing and wear face coverings. All patrons are expected to abide by the posted signage.

Entrance for all activities will be through the main front doors. Exit for all activities will be through the hockey entrance doors.

Patrons and Staff will have their temperature taken upon entering the building and have a few short health questions to answer. If anyone registers a temperature above 100.4 degrees or answers yes to any of the health questions, they will not be permitted into the facility.

Customers are required to sign a City of Bowie waiver to remain on file. Patrons will be required to provide contact email and phone numbers to allow for contact tracing if needed.

Patrons should come dressed as the locker rooms will not be available. Chairs and benches marked with social distancing stickers will be available to use to put skates on in the lobby. Please keep bags and personal belongings to a minimum and remember to secure all valuables. All belongings must be moved to the rink area before taking the ice. At the end of the session please promptly exit the ice and use the chairs and benches located in the rink area to take your skates off and exit through the Hockey Entrance.

Goalies will be permitted to put their pads on in the meeting room while maintaining distancing guidelines and wearing masks.

Tables and chairs have been removed to eliminate high touch surfaces. Benches are spread out throughout the lobby and in the rink area to allow patrons to maintain social distancing. The bleacher area may be used by parents and spectators. Please abide by distancing guidelines and wear masks.

Water fountain are not available during the initial phases of the re-opening and the Café will not be open for business. No outside food permitted during this phase.

Pro Skate is open for business with restrictions. Skate and equipment fitting is by appointment only. Please call 301-249-8970.

Staff will prop-open frequently used doors to minimize contact (all interior entrance/exit doors, ice surface doors, etc.).

Management has limited scheduled activities and increased time between activities to allow additional time to disinfect surfaces and have patrons clear the facility.

Music should be played via Bluetooth connection only during this phase. Staff members can assist patrons as needed.

Patrons are asked to arrive no more than 15 minutes prior to scheduled activity and leave immediately following the activity. No congregating on or off the ice or in the parking lot area.

Ice Arena restrooms to be limited to ice rink patrons only. Park patrons are asked to use the restrooms in the park.

Capacity limits are guided by the City of Bowie, PG County and the State of Maryland and are subject to change. Parents are welcome and encouraged but are expected to abide by all posted guidelines.

Individual skill work, skating and play is permitted. As of November 3, "modified hockey" game play is permitted following strict guidelines available at www.cityofbowie.org/icearena.

No spitting on the ice or in the bench area. No handshakes, high fives or other celebratory contact.

Private rentals may implement additional guidelines and restrictions and are responsible for enforcing them with their users.